**Tyler Ray**Hale 3 114c  
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**Objective**

To use my skills to further customer relations and satisfaction, and turn everyone I attend into loyal, lifelong customers and or satisfied stuedents.

**Education**

Heritage Academy Scholastic Diploma received 2015  
 39 College Credits towards AS degree through Rio Salado Dual enrollment

**Experience / Community Service**

Clocksmith/Janitorial service The Big Clock Store, Mesa, AZ 2011 – 2014

* Cut and place wood backing on Clocks, Mechanize Clocks, Pack and send Clocks worldwide.
* Clean Warehouse, Clean Flatbed printer, Clean CNC machine and wood Room, Take out all trash, Clean Bathrooms Etc.

Worker at Seat Covers Unlimited, Mesa, AZ, May 2015 – December 2015

* Trim, Steam, Pack, Label dash covers. -- Manage seat cover sting clipping.
* Work up front with customers, selling seat covers, dash covers, floor mats, making returns, running occasional errands,

Actors Youth Theatre:

* Actor 10+ Years
* Set manager Designer and builder for many performances.

2 year LDS service mission to Mexico, Saltillo. Speaking Spanish, and serving the people there. Mid 2015 to Mid-2017

Call Center Representative for “Entergy” an Energy and Gas company based in Mississippi. September – December 2017

* Helping Customers with billing problems, and other power related questions.
* Submitting outages Through 3 separate systems. Regulating billing errors through 2 different systems.
* Deescalating Violently angry customers.

Eagle Scout, 7+ years in the Boy Scouts program

**Skills**

Microsoft Word, Excel and PowerPoint experience, Basic HTML experience  
Fluent in Spanish  
Good with people, Able to diffuse tense situations with customers and/or coworkers.  
Outgoing, Hard worker, Punctual